

PROCEDURE BLS 043

BEVERIDGE LOCKSMITHS “CONDITIONS APPLY”

PURPOSE:

To clarify, define and communicate general conditions, in plain English, that apply to specials, promotions and some other customer offers that are not covered elsewhere by Beveridge Locksmith Services 1998 Ltd.

SCOPE:

Conditions apply to all Beveridge customers and these conditions should be understood by all Beveridge employees and management.

CONDITIONS:

1. Beveridges standard Conditions of Sale (see our Corporate page on our website) apply to promotional products and services.
2. This procedure will be changed and updated by Beveridges from time to time without notice.
3. Promoted products and services related to security hardware and services are offered to customers in good faith and are not available outside of normal business hours or public holidays.
4. “Specials” and “Promotions” are truly specials below standard pricing or at conditions beneficial to the customer. No further discounting is available no matter who the customer is.
5. Sufficient stocks of promoted products and services will be held to meet expected customer demand for the duration of the promotion or offer.
6. Where a promotional product or service is not available then a substitute product or service may be offered of equal quality and performance at the same advertised price.
7. Products and services promoted by Beveridges will have the same guarantee as our published Guarantee (see Our Guarantee page on our website) unless otherwise specified.
8. Promotional products and services offered are done so assuming the application of the product or service is appropriate and without Beveridges citing the location or application. If the product is ultimately found by Beveridges not to be the correct product or service, before or on delivery, for its application then Beveridges may recommend to the customer that the product or service not be used and may offer a more suitable alternate.
9. If the customer insists on using a promotional product or service that is not appropriate for its intended service, Beveridges will advise otherwise but may note this and provide the product or service as instructed, however our published Guarantee may not apply.
10. Where additional work or product is required to enable the promotional product or service to be used as intended, then that work and/or service will be notified to the customer before commencement and charged separately, should the customer wish to proceed.

END